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# The Barns at Thorpe Market

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## Terms and conditions

### The Barns

Thank you for choosing to book with us. We look forward to welcoming you. When you make this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

### **Terms & Conditions**

#### **Deposit**

To secure all our bookings we kindly request a deposit of the 1<sup>st</sup> nights stay. In the event of a cancellation or shortening of your stay, we will do our best to re-sell your room, in which case, no cancellation fee will apply. Should you cancel your booking in advance the following terms apply:

Cancelling 48hrs or less will incur the full cost of the 1<sup>st</sup> nights stay of the accommodation reserved,

#### **Prices**

The Price includes accommodation and breakfast.

Payment can be made by cash or card.

#### **Pets**

Pets are not permitted

#### **Cancellation and Insurance**

Once you have booked your stay, our agreement is a legal contract. If you need to cancel please contact us immediately. For cancellations made up to 48hrs before your booking you will not be liable for any charges, after this time or by failing to take up the booking without cancelling you will be liable for the first nights stay. For this reason you may wish to take out cancellation insurance, which is inexpensive and can be obtained from any good broker.

#### **Non-availability**

We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation; our liability would not extend beyond this.

#### **Arrival**

Your accommodation is available to you from 16.00 on the day of arrival, unless otherwise arranged. Please let us know if you plan to arrive after 19.00 hours.

**Departure**

Please be ready to leave your accommodation by 11.00 hours on the day of departure, unless otherwise arranged. Your bill for the accommodation and any extras or services taken during your stay is payable on departure. For check out before 7.00 am then we ask that you settle your bill the night before.

**Damages, Breakages and Missing Items**

Please take care with our accommodation; you are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair of making good if the damage or breakage is significant. If you would like to take away any of our fittings from the room, then please discuss this with us, any items removed from the accommodation without notice will be charged for.

**Liability**

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or contractors whilst acting in the course of employment.

**Data**

Any data gathered during the course of this booking may be held on computer.

We look forward to welcoming you to The Barns.